

**NOTICE OF A
SPECIAL MEETING OF THE
CALOPTIMA BOARD OF DIRECTORS**

**FRIDAY, FEBRUARY 22, 2019
3:30 P.M.**

**505 CITY PARKWAY WEST, SUITES 108-109
ORANGE, CALIFORNIA 92868**

BOARD OF DIRECTORS

Paul Yost, M.D., Chair	Dr. Nikan Khatibi, Vice Chair
Ria Berger	Ron DiLuigi
Supervisor Andrew Do	Alexander Nguyen, M.D.
Lee Penrose	Richard Sanchez
J. Scott Schoeffel	Supervisor Michelle Steel
Supervisor Doug Chaffee, Alternate	

CHIEF EXECUTIVE OFFICER
Michael Schrader

CHIEF COUNSEL
Gary Crockett

CLERK OF THE BOARD
Suzanne Turf

This agenda contains a brief description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing on the agenda. To speak on an item, complete a Public Comment Request Form(s) identifying the item(s) and submit to the Clerk of the Board. To speak on a matter not appearing on the agenda, but within the subject matter jurisdiction of the Board of Directors, you may do so during Public Comments. Public Comment Request Forms must be submitted prior to the beginning of the Consent Calendar, the reading of the individual agenda items, and/or the beginning of Public Comments. When addressing the Board, it is requested that you state your name for the record. Address the Board as a whole through the Chair. Comments to individual Board Members or staff are not permitted. Speakers are limited to three (3) minutes per item.

In compliance with the Americans with Disabilities Act, those requiring accommodations for this meeting should notify the Clerk of the Board's Office at (714) 246-8806, at least 72 hours prior to the meeting.

The Board Meeting Agenda and supporting documentation is available for review at CalOptima, 505 City Parkway West, Orange, CA 92868, Monday-Friday, 8:00 a.m. – 5:00 p.m. The Board Meeting Agenda and supporting materials are also available online at www.caloptima.org. Board meeting audio is streamed live at <https://caloptima.org/en/AboutUs/BoardMeetingsLive.aspx>

CALL TO ORDER

Pledge of Allegiance
Establish Quorum

PRESENTATIONS/INTRODUCTIONS

PUBLIC COMMENTS

At this time, members of the public may address the Board of Directors on matters not appearing on the agenda, but within the subject matter jurisdiction of the Board of Directors. Speakers will be limited to three (3) minutes.

REPORTS

1. [Consider Authorizing Actions Related to Homeless Health Care Delivery Including, but not limited to, Funding and Provider Contracting](#)

INFORMATION ITEMS

None

CLOSED SESSION

CS 1 Pursuant to Government Code Section 54956.9, subdivision (d) (2) CONFERENCE WITH LEGAL COUNSEL – ANTICIPATED LITIGATION. One Case.

BOARD MEMBER COMMENTS AND BOARD COMMITTEE REPORTS

ADJOURNMENT



CalOptima Board of Directors

Supplemental to **February 22, 2019 Special Board of Directors Meeting Agenda**

REPORTS

1. Consider Authorizing Actions Related to Homeless Health Care Delivery, Including, but not limited to, Funding and Provider Contracting



CalOptima
Better. Together.

Homeless Health Care Delivery

**Special Meeting of the CalOptima Board of Directors
February 22, 2019**

**Michael Schrader
Chief Executive Officer**

Agenda

- Current system of care
- Strengthened system of care
- Federal and State guidance
- Activities in other counties
- Considerations
- Recommended actions

Current System of Care

Key Roles	Agency
Public Health	County
Physical Health	CalOptima*
Mental Health – mild to moderate	CalOptima*
Serious Mental Illness (SMI) and Substance Use Disorder	County
Shelters	County and Cities
Housing supportive services for SMI population <ul style="list-style-type: none"> • Housing search support • Facilitation of housing application and/or lease • Move-in assistance • Tenancy sustainment/wellness checks 	County
Intensive Care Management Services	County and CalOptima*
Medi-Cal Eligibility Determination and Enrollment	County
Presumptive Medi-Cal Eligibility	State Medi-Cal Fee-for-Service Program

*For Medi-Cal Members

Current System of Care (Cont.)

- Services available to Medi-Cal members through CalOptima
 - Physician services – primary and specialty care
 - Hospital services and tertiary care
 - Palliative care and hospice
 - Pharmacy
 - Behavioral health (mild to moderate)
- Recuperative care funding with IGT dollars through County's Whole-Person Care Pilot
 - A clean and safe place for homeless individuals to recover from illness or injury for up to 90 days
 - A form of short-term shelter based on medical necessity

Gaps in the Current System of Care

- Access issues for homeless individuals
 - Difficulty with scheduled appointments
 - Challenges with transportation to medical services
- Coordination of physical health, mental health, substance use disorder treatment, and housing
- Physical health for non-CalOptima members who are homeless
 - Individuals may qualify for Medi-Cal but are not enrolled

Immediate Response

- In 2018, more than 200 reported homeless deaths in Orange County
 - Roughly double the number of homeless deaths in San Diego County
- CalOptima Board
 - On February 20, 2019, Quality Assurance Committee tasked staff to investigate
 - Percentage that were CalOptima members
 - Demographics
 - Causes of death
 - Prior access to medical care
 - Identify opportunities for improvement

Strengthened System of Care

- Vision
 - Deliver physical health care services to homeless individuals where they are
- Partner with FQHCs to deploy mobile clinical field teams
 - Reasons for partnering with FQHCs
 - Receive CalOptima reimbursement for Medi-Cal members
 - Receive federal funding for uninsured
 - Enrollment assistance into Medi-Cal
 - Offer members education on choosing FQHC as their PCP
 - About the FQHC clinical field teams (a.k.a., “Street Medicine”)
 - Small teams (e.g., physician/NP/PA, medical assistants, social worker)
 - Available with extended hours
 - Go to parks, riverbeds and shelters
 - In coordination with County Outreach and Engagement Team (a.k.a., “Blue Shirts”)

Federal and State Guidance

- Depending on the state-specific waivers and county contracts with state, Medicaid funds can be used for coverage of certain housing-related activities, such as
 - Intensive case management services
 - Section 1915(c) Home and Community Based Services waiver
 - e.g., In-Home Supportive Services and Multipurpose Senior Services Program
 - Housing navigation and supports
 - Section 1115 waiver
 - e.g., Whole-Person Care Pilot

Federal and State Guidance (Cont.)

- Medicaid funds cannot be used for rent or room and board
 - CMS Informational Bulletin – June 26, 2015
- CalOptima's Medi-Cal revenue and reserves can be used for the CalOptima Medi-Cal program only
 - Welfare & Institutions Code section 14087.54 (CalOptima enabling statute)

Activities in Other Counties

- Los Angeles County
 - LA County administers a flexible housing subsidy pool
 - L.A. Care provided a \$4 million grant (total commitment of \$20 million over 5 years) for rent subsidies to house 300 individuals
 - L.A. Care has other sources of revenue beyond Medi-Cal (e.g., Covered California commercial plan)
- Riverside and San Bernardino Counties
 - Inland Empire Health Plan contributes to a housing pool to provide housing supportive services for 350 members
- Orange County
 - Housing pool not in existence today under WPC Pilot
 - If established pursuant to the 1115 Waiver (e.g., under WPC), CalOptima could contribute funds for housing supportive services, not rent

Considerations

- Establish CalOptima Homeless Response Team
 - Dedicated CalOptima resources
 - Coordinate with clinical field teams
 - Interact with Blue Shirts, health networks, providers, etc.
 - Work in the community
 - Provide access on call during extended hours
- Fund start-up costs for clinical care provided to CalOptima members
 - On-site in shelters
 - On the streets through clinical field teams

Additional Considerations

- Look at opportunities to support CalOptima members who are homeless
 - Contribute to a housing pool
 - Housing pool must exist under an 1115 waiver program (e.g. WPC) in order to use Medi-Cal funds
 - CalOptima contribution used towards housing navigation and support services; cannot be used towards rent or room and board

Recommended Actions

- Authorize establishment of a clinical field team pilot program
 - Contract with any willing FQHC that meets qualifications
 - ~~CalOptima financially responsible for services regardless of health network eligibility~~
 - ~~One year pilot program~~
 - ~~Fee for service reimbursement based on CalOptima Medi-Cal fee schedule~~
- Authorize reallocation of up to \$1.6 million from IGT 1 and 6/7 to fund start-up costs for clinical field team pilot
 - ~~Vehicle, equipment and supplies~~
 - ~~Staffing~~

Recommended Actions (Cont.)

- Authorize establishment of the CalOptima Homeless Response Team
 - Authorize eight unbudgeted FTE positions and related costs in an amount not to exceed \$1.2 million
- Return to the Board with a ratification request for further implementing details
- Consider other options to work with the County on a System of Care
- Obtain legal opinion related to using Medi-Cal funding for housing-related activities

CalOptima's Mission

To provide members with access to quality health care services delivered in a cost-effective and compassionate manner



A Public Agency

CalOptima

Better. Together.



A Public Agency

Medi-Cal

CalOptima

Better. Together.



A Public Agency

OneCare (HMO SNP)

CalOptima

Better. Together.



A Public Agency

OneCare Connect

CalOptima

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A Public Agency

PACE

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