



**NOTICE OF A  
SPECIAL MEETING OF THE  
CALOPTIMA BOARD OF DIRECTORS'  
ONECARE CONNECT CAL MEDICCONNECT PLAN  
(MEDICARE-MEDICAID PLAN)  
MEMBER ADVISORY COMMITTEE**

**THURSDAY, MARCH 11, 2021  
8:00 A.M.**

**CALOPTIMA  
505 CITY PARKWAY WEST, SUITE 107-N  
ORANGE, CALIFORNIA 92868**

**AGENDA**

This agenda contains a brief, general description of each item to be considered. The Committee may take any action on all items listed. Except as otherwise provided by law, no action shall be taken on any item not appearing in the following agenda.

Information related to this agenda may be obtained by contacting the CalOptima Clerk of the Board at 714.246.8806 or by visiting our website at [www.caloptima.org](http://www.caloptima.org). In compliance with the Americans with Disabilities Act, those requiring special accommodations for this meeting should notify the Clerk of the Board's office at 714.246.8806. Notification at least 72 hours prior to the meeting will allow time to make reasonable arrangements for accessibility to this meeting.

**To ensure public safety and compliance with emergency declarations and orders related to the COVID-19 pandemic, individuals are encouraged not to attend the meeting in person. As an alternative, members of the public may:**

- 1) Listen to the live audio at +1 (562) 247-8422- Access Code: 697-186-194 or**
- 2) Participate via Webinar at:  
<https://attendee.gotowebinar.com/register/581114298768044560> rather than attending in person. Webinar instructions are provided below.**

- I. CALL TO ORDER**  
*Pledge of Allegiance*
  
- II. ESTABLISH QUORUM**

**III. APPROVE MINUTES**

- A. Approve Minutes of the October 22, 2020 Regular Meeting of the CalOptima Board of Directors' OneCare Connect Member Advisory Committee (OCC MAC).
  
- B. Approve Minutes of the December 10, 2020 Special Meeting of the CalOptima Board of Directors' Member Advisory Committee (MAC), OneCare Connect Member Advisory Committee (OCC MAC), Provider Advisory Committee (PAC) and the Whole-Child Model Family Advisory Committee (WCM FAC).

**IV. PUBLIC COMMENT**

*At this time, members of the public may address the OneCare Connect Member Advisory committee on matters not appearing on the agenda, but within the subject matter jurisdiction of the Committee. Speakers will be limited to three (3) minutes.*

**V. INFORMATION ITEMS**

- A. OneCare Connect Member Advisory Committee Member Updates

**VI. ADJOURNMENT**

## WEBINAR INFORMATION

1. **Please register for the OneCare Connect Member Advisory Committee Meeting on March 11, 2021 PST at: 8:00 AM**

**<https://attendee.gotowebinar.com/register/581114298768044560>**

**After registering, you will receive a confirmation email containing a link to join the webinar at the specified time and date.**

*Note: This link should not be shared with others; it is unique to you.*

Before joining, be sure to [check system requirements](#) to avoid any connection issues.

2. **Choose one of the following audio options:**

**TO USE YOUR COMPUTER'S AUDIO:**

When the webinar begins, you will be connected to audio using your computer's microphone and speakers (VoIP). A headset is recommended.

--OR--

**TO USE YOUR TELEPHONE:**

If you prefer to use your phone, you must select "Use Telephone" after joining the webinar and call in using the numbers below.

United States: **+1 (562) 247-8422**

Access Code: **697-186-194**

Audio PIN: Shown after joining the webinar

# MINUTES

## REGULAR MEETING OF THE CALOPTIMA BOARD OF DIRECTORS' ONECARE CONNECT CAL MEDICCONNECT PLAN (MEDICARE-MEDICAID PLAN) MEMBER ADVISORY COMMITTEE

October 22, 2020

A Regular Meeting of the CalOptima Board of Directors' OneCare Connect Member Advisory Committee (OCC MAC) was held on October 22, 2020, CalOptima, 505 City Parkway West, Orange, California and via teleconference (Go-to-Webinar) in light of the COVID-19 public health emergency and consistent with Governor Newsom's executive orders EO-N-25-20 and EO-N-29-20, which temporarily relax the teleconferencing limitations of the Brown Act.

### **CALL TO ORDER**

Chair Patty Mouton called the meeting to order at 3:03 p.m. and led the Pledge of Allegiance.

### **ESTABLISH QUORUM**

Members Present: Patty Mouton, Chair; Keiko Gamez, Vice Chair; Meredith Chillemi; Gio Corzo; Josefina Diaz; Sandra Finestone; Eleni Hailemariam, M.D. (non-voting); Sara Lee; Mario Parada; Donald Stukes

Members Absent: Jyothi Atluri (non-voting)

Others Present: Richard Sanchez, Interim Chief Executive Officer; Ladan Khamseh, Chief Operating Officer; David Ramirez, M.D., Chief Medical Officer; Gary Crockett, Chief Counsel; Emily Fonda, M.D., Deputy Chief Medical Officer; Belinda Abeyta, Executive Director, Operations; Candice Gomez, Executive Director, Program Implementation; Betsy Ha, Executive Director, Quality and Population Health Management; Tracy Hitzeman, Executive Director, Clinical Operations; TC Roady, Director, Regulatory Affairs; Albert Cardenas, Director, Customer Service; Andrew Tse, Associate Director, Customer Service, Cheryl Simmons, Staff to the Advisory Committees; Praveena Lal, Administrative Assistant, Customer Service.

### **MINUTES**

#### **Approve the Minutes of the August 27, 2020 Regular Meeting of the CalOptima Board of Directors' OneCare Connect Member Advisory Committee (OCC MAC)**

*Action: On motion of Member Josefina Diaz, seconded and carried, the Committee approved the minutes of the August 27, 2020 meeting by a roll call vote. (Motion carried 9-0-0)*

**Approve the Minutes of the October 8, 2020 Joint Meeting of the CalOptima Board of Directors' Board Advisory Committees**

*Action: On motion of Member Mario Parada, seconded and carried, the Committee approved the minutes of the October 8, 2020 meeting by a roll call vote. (Motion carried 9-0-0)*

**PUBLIC COMMENT**

There were no requests for public comment

**CEO AND MANAGEMENT REPORTS**

**Chief Executive Officer Update**

Richard Sanchez, Interim Chief Executive Officer (CEO) provided a verbal update on the potential reductions in Medi-Cal expansion rates and noted that the Department of Health Care Services (DHCS) had notified CalOptima that the rate reduction would not be as large as originally anticipated. In addition, he noted that DHCS is also willing to work with CalOptima on the downward glide path. Mr. Sanchez told the committee that CalOptima had received from the Orange County Delegation on both the Federal and State levels recognition on CalOptima's 25<sup>th</sup> anniversary.

**Chief Operating Officer Update**

Ladan Khamseh, Chief Operating Officer provided an update on the on-going DHCS required Network Certification. She also discussed the Qualified Medicare Beneficiary (QMB) outreach to members who may qualify for both Medicare Part A and Part B. This would also identify members who could possibility qualify for either the OneCare or OneCare Connect programs.

**Chief Medical Officer Update**

David Ramirez, M.D., Chief Medical Officer notified the committee that CalOptima had been awarded a quality award from DHCS. He noted that while it was not an award for OneCare Connect, it was indicative of the quality of care that CalOptima provides to all its members. He noted that CalOptima had met the minimum performance standard in all 40 required measures. CalOptima is the only plan in California to meet all 40 required measures.

**INFORMATION ITEMS**

**OCC MAC Member Updates**

Chair Mouton notified the members that Erin Ulibarri the OC Office on Aging representative had resigned her seat as she had moved into another position within the Social Services Agency. She also reminded the members that their annual compliance courses were due by November 6, 2020. Chair Mouton formed an ad hoc committee comprised of herself, Meredith Chillemi and Gio Corzo to join the Member Advisory Committee and the Provider Advisory Committee to review the recruitment application as part of a joint ad hoc committee. She also notified the members that the next regular

OCC MAC meeting would be held on February 25, 2021 and reminded the committee members that the December meeting would be a joint meeting with the other Board Advisory Committees on December 10, 2020 in place of the regular OCC MAC meeting on December 17, 2020 which has been cancelled.

### **OneCare Connect Transition Planning**

Ravina Hui, Director, Program Implementation notified the committee that the Centers for Medicare and Medi-Cal (CMS) had notified CalOptima that the Cal MediConnect program would end on December 1, 2022. She noted that existing OneCare Connect members would have the option of being moved to CalOptima's OneCare program.

### **Federal and State Legislative Update**

TC Roady, Director, Regulatory Affairs and Compliance, provided an update on various Federal and State Legislative items such as Assembly Bill (AB) 890 which would allow Nurse Practitioners to practice independently without the direct supervision of a physician and Senate Bill (SB) 275 which mandates that the State keep a minimum 45-day supply of personal protective equipment (PPE) on hand for emergencies. Mr. Roady also updated the members on the status of the Heroes Act.

### **OneCare Connect Benefit Changes for 2021**

Andrew Tse, Manager, Customer Services presented on the OCC benefit changes for 2021. He noted that the Over the Counter (OTC) allowance had increased from \$50 to \$75 benefit allowance per quarter (every three months) to purchase OTC products and supplies available through the OTC mail-order catalog. He also noted that the fitness benefit included a membership to a contracted gym. Members may elect to receive up to two home fitness kits in addition to a gym membership. He also noted that the fitness benefit included an activity tracker for members.

### **ADJOURNMENT**

Chair Mouton reminded the members that the next meeting was a joint meeting on December 10, 2020 at 8:00 a.m.

Hearing no further business, the meeting adjourned at 3:44 p.m.

*/s/ Cheryl Simmons*

Cheryl Simmons  
Staff to the Advisory Committees

*Approved: March 11, 2021*

# MINUTES

**SPECIAL JOINT MEETING OF THE  
CALOPTIMA BOARD OF DIRECTORS'  
MEMBER ADVISORY COMMITTEE,  
ONECARE CONNECT  
CAL MEDICONNECT PLAN (MEDICARE-MEDICAID PLAN)  
MEMBER ADVISORY COMMITTEE,  
PROVIDER ADVISORY COMMITTEE AND  
WHOLE CHILD MODEL FAMILY ADVISORY COMMITTEE**

**December 10, 2020**

A Joint Meeting of the CalOptima Board of Directors' Member Advisory Committee (MAC), OneCare Connect Member Advisory Committee (OCC MAC), Provider Advisory Committee (PAC) and Whole-Child Model Advisory Committee (WCM FAC) was held on Thursday, December 10, 2020 via teleconference (Go-to-Webinar) in light of the COVID-19 public health emergency and consistent with Governor Newsom's executive orders EO-N-25-20 and EO-N-29-20, which temporarily relax the teleconferencing limitations of the Brown Act.

## **CALL TO ORDER**

PAC Chair Dr. Lazo-Pearson called the meeting to order at 8:05 a.m., and OCC MAC Chair Patty Mouton led the Pledge of Allegiance.

## **ESTABLISH QUORUM**

### **Member Advisory Committee**

Members Present: Christine Tolbert, Chair; Maura Byron; Sandy Finestone; Connie Gonzalez; Jacqueline Gonzalez; Hai Hoang; Sally Molnar; Patty Mouton; Kate Polezhaev; Sr. Mary Terese Sweeney; Steve Thronson; Mallory Vega

Members Absent: Melisa Nicholson; Pamela Pimentel, Vice Chair

### **OneCare Connect Member Advisory Committee**

Members Present: Patty Mouton, Chair; Meredith Chillemi; Gio Corzo; Josefina Diaz; Eleni Hailemariam, M.D. (non-voting); Sandy Finestone; Sara Lee; Mario Parada; Donald Stukes

Members Absent: Jyothi Atluri (non-voting); Keiko Gamez, Vice Chair; Donald Stukes

### **Provider Advisory Committee**

Members Present: Junie Lazo-Pearson, Ph.D., Chair; John Nishimoto, O.D., Vice Chair; Alpesh Amin, M.D.; Anjan Batra, M.D.; Jennifer Birdsall, Tina Bloomer; Donald Bruhns, Dr. Inglis, Jena Jensen; John Kelly, M.D.; Teri Miranti; Alex Rossel; Loc Tran, Pharm.D.; Christy Ward

Members Absent: John Kelly, M.D.; Peter Korchin; Alexander Rossel

### **Whole-Child Model Family Advisory Committee**

Members Present: Kristen Rogers, Chair; Brenda Deeley, Vice Chair; Maura Byron; Malissa Watson

Members Absent: Cathleen Collins; Sandra Cortez-Schultz; Jacque Knudsen; Kathleen Lear; Monica Maier  
*WCM FAC did not achieve a quorum.*

Others Present: Richard Sanchez, Chief Executive Officer; Ladan Khamseh, Chief Operating Officer; Emily Fonda, M.D., Interim Chief Medical Officer; Gary Crockett, Chief Counsel; Belinda Abeyta, Executive Director, Operations; Candice Gomez, Executive Director, Program Implementation; Betsy Ha, Executive Director, Quality and Population Health Management; Tracy Hitzeman, Executive Director Clinical Operations; Michelle Laughlin, Executive Director, Network Operations; Rachel Selleck, Executive Director, Public Affairs; Thanh-Tam Nguyen, M.D., Medical Director, Medical Management; Albert Cardenas, Director, Customer Service; Cheryl Simmons, Staff to the Advisory Committees; Praveena Lal, Administrative Assistant, Customer Service

### **PUBLIC COMMENT**

There were no requests for public comment.

### **CEO AND MANAGEMENT REPORTS**

#### **Chief Executive Officer Update**

Richard Sanchez, Chief Executive Officer, welcomed the members of the Board Advisory Committees. Mr. Sanchez reported that the Department of Health Care Services had postponed the Medi-Cal Rx program until April 1, 2021 and noted that it could be extended beyond that date. He also provided a brief update on the COVID pandemic and noted how the case counts were increasing but shared the good news on the availability of the new vaccine. Mr. Sanchez also introduced Rachel Selleck as the new Executive Director of Public Affairs.

#### **Chief Medical Officer Update**

Emily Fonda, M.D., Interim Chief Medical Officer gave a status update on COVID-19 for Orange County where the number of cases were still substantial. She discussed the significance of the vaccine and how important and necessary it is to prevent illness, deaths and any long term health consequences as experienced by many people. She shared that a high vaccine uptake at 70% or greater could help end the pandemic and noted that California is planning to distribute and administer vaccines as quickly as possible when the emergency use is finalized.

## **INFORMATION ITEMS**

### **Trends in Early Diagnosis of Autism Spectrum Disorder**

Jonathan T. Megerian M.D., Thompson Autism Center, Michael Weiss, M.D., CHOC Health Alliance and Charles Golden, M.D., CHOC presented on screening, diagnosis, and treatment trends in pediatric autism.

### **Trends in Adolescent Mental Health**

Chelsea O'Haire, Director of Education & Training at The Center for Autism & Neurodevelopmental Disorders, UC Irvine, School of Medicine presented on trends in adolescent diagnoses of autism spectrum disorder as it continues to increase around the country.

### **Compassionate Care and Applied Behavior Analysis Treatment During the Pandemic**

Junelyn Lazo-Pearson, Ph.D., Chief Clinical Officer, Advanced Behavioral Health presented on providing treatment specific to applied behavioral analysis during the pandemic.

### **Trauma Informed Care and Adverse Childhood Experiences (ACEs) Aware Update**

Betsy Ha, Executive Director, Quality and Population Health Management presented and provided an update on ACES and trauma informed care framework and CalOptima's role in working with community partners to implement training, reimbursement while also addressing COVID-19 trauma related to the ACES.

## **COMMITTEE MEMBER UPDATES**

MAC Chair Tolbert welcomed Jacqueline Gonzalez as the new Recipients of CalWORKs Representative and announced that the next regular MAC meeting was scheduled for February 11, 2021 at 2:30 PM. Chair Tolbert also reminded everyone on all the committees to please complete their compliance courses if they had not already done so.

OCC MAC Chair Mouton reminded the OCC MAC members that the next OCC MAC meeting was scheduled for February 25, 2021 at 3:00 PM. She also announced that there would be another special joint meeting on March 11, 2021 with a time to be determined.

PAC Chair Lazo-Pearson announced that the next PAC meeting was scheduled for February 11, 2021 at 8:00 AM. She also told the PAC that she would be reaching out to the members about presenting at various PAC meetings.

WCM FAC Chair Rogers announced that WCM FAC would hold their next regular meeting on February 23, 2021 at 9:30 AM.

CalOptima Board of Directors' Minutes  
of the Special Joint Meeting of the  
Member Advisory Committee,  
OneCare Connect Member Advisory Committee,  
Provider Advisory Committee and the  
Whole-Child Model Family Advisory Committee  
December 10, 2020  
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**ADJOURNMENT**

There being no further business before the Committees WCM FAC Chair Kristen Rogers adjourned the meeting at 10:35 a.m.

/s/ Cheryl Simmons

Cheryl Simmons

Staff to the Advisory Committees

Approved by Member Advisory Committee: February 11, 2021

Approved by OneCare Connect Member Advisory Committee: March 11, 2021

Approved by Provider Advisory Committee: February 11, 2021