CalOptima CalAIM Past Updates Archive

CalOptima CalAIM Model of Care (MOC) Approved

On December 17, 2021, DHCS confirmed approval of CalOptima's CalAIM MOC. The MOC describes CalOptima's plan to implement CalAIM. The full MOC consisted of policies and procedures, contract templates, and provider capacity information.
CalOptima's MOC supports and enhances its well-established provider network and maintains current, and often long-standing, community partners' relationships with their CalOptima members. CalOptima will achieve this by:

- Delegating ECM services to health networks that will continue to provide care management to their members
- Contracting directly with existing HHP and WPC providers to provide Community Supports and maintaining financial responsibility for these services
- Providing the following Community Supports to eligible CalOptima members, beginning January 1, 2022:
    - Housing transition navigation services
    - Housing tenancy and sustaining services
    - Housing deposits
    - Recuperative care (medical respite)

Not only will CalOptima work closely with its ECM and Community Supports providers, but also with members' primary care providers, specialists, community-based entities, and other service providers to identify and engage eligible members who may benefit from receiving such services.

Timeline Changes for Justice-Involved CalAIM Population of Focus

On November 15, 2021, DHCS informed CalOptima of the expectation to make ECM services available to Whole Person Care (WPC) justice-involved members while leveraging existing infrastructure and methods to identify members in this Population of Focus. CalOptima updated and resubmitted its MOC to include this population in its implementation plan for January 1, 2022.

Member Notices Sent

On December 1, 2021, all CalOptima members received a notice that either:

- Described the new ECM benefit, or
- Explained the transition of services to ECM and Community Supports if they were enrolled in WPC or the Health Homes Program

In Lieu of Services Benefit Renamed Community Supports

In September 2021, DHCS announced a transition from the CalAIM term of In Lieu of Services (ILOS) to Community Supports. No change in services or the implementation timeline will occur.

ECM and Community Supports Provider Readiness Complete

CalOptima's readiness assessment period for ECM and Community Supports providers occurred from September through December 2021. The readiness assessment ensured that providers have the capacity to start providing the required ECM and Community Supports services to eligible members on January 1, 2022.

Stakeholder Meeting Held in September

On September 22, 2021, CalOptima hosted a community stakeholder event for impacted community providers, health networks and the County to discuss operational processes, including referral pathways, eligibility and system requirements. CalOptima is using the feedback provided at this event to further inform its Enhanced Care Management (ECM) and Community Supports implementation.

May General Stakeholder Event Held

CalOptima hosted a virtual stakeholder event on May 14, 2021. During the event, CalOptima provided an overview of CalAIM, discussed target populations and outreach, and conducted a question and answer session. To view FAQs from this event, please click on the link below.