



# CalOptima Health

CalOptima Health  
 A Public Agency  
 505 City Parkway West  
 Orange, CA 92868  
 ☎ 714-246-8400  
 📞 TTY: 711  
 ⓘ [caloptima.org](http://caloptima.org)

<b>Provider Name:</b>	<input type="text"/>	<b>NPI:</b>	<input type="text"/>	<b>Training Date:</b>	<input type="text"/>
<b>Provider Rep:</b>	<input type="text"/>	<b>License:</b>	<input type="text"/>	<b>Contract Date:</b>	<input type="text"/>

- Health Network Affiliation:**  CHCN  AltaMed  AMVI  CHOC  FCMG  
 Regal  Noble  Optum  Prospect  UCMG

<input type="checkbox"/> CalOptima Health background	<input type="checkbox"/> Listing of health education materials and how to access health education resources
<input type="checkbox"/> Member Handbook	<input type="checkbox"/> Authorization Requirement List
<input type="checkbox"/> CalOptima Health Provider Manual — Access and availability, fraud, waste, and abuse, etc.	<input type="checkbox"/> Clinical protocols and evidence-based guidelines
<input type="checkbox"/> Health care delivery structure (with a managed care overview)	<input type="checkbox"/> How to access Interpreter Services
<input type="checkbox"/> CalOptima Health policies and procedures	<input type="checkbox"/> Claims billing procedures
<input type="checkbox"/> CalOptima Health contact list	<input type="checkbox"/> Provider complaint process (Level 1 and Level 2)
<input type="checkbox"/> Member rights and responsibilities	<input type="checkbox"/> CalOptima Health electronic business (CalOptima Health website, CalOptima Health Provider Portal, electronic billing and Electronic Funds Transfer)
<input type="checkbox"/> Standards and tools for Quality Improvement (QI), including Healthcare Effectiveness Data & Information Set (HEDIS), QI projects and medical record documentation	<input type="checkbox"/> Seniors and persons with disabilities (SPD) competency and sensitivity training
	<input type="checkbox"/> Dementia Care Training
<b>Medi-Cal Program</b> <input type="checkbox"/> Staying Healthy Assessment requirements <input type="checkbox"/> Pediatric Preventive Services guidelines <input type="checkbox"/> Child Health and Disability Prevention (CHDP) program information <input type="checkbox"/> California Children's Services (CCS) program information <input type="checkbox"/> Behavioral Health Care services <input type="checkbox"/> Medi-Cal for Kids and Teens Provider Training	<b>OneCare (HMO D-SNP) Program</b> <input type="checkbox"/> CalOptima Health Model of Care <ul style="list-style-type: none"> <li>• Role of patient care coordinator</li> <li>• Health Risk Assessment</li> <li>• Individualized Care Team</li> <li>• Individualized Care Plan</li> </ul> <input type="checkbox"/> Long-term services and supports (LTSS) overview <input type="checkbox"/> Behavioral Health Care services

**Annual In-Service**

Cultural Competency  Disability Awareness  Combating Medicare Parts C and D Fraud, Waste and Abuse web-based training course

Medicare Parts C and D General Compliance Training web-based training course

**Other:**

**ATTESTATION:** CalOptima Health provided training on the above information and the resources available on CalOptima Health's website.

**PRINT NAME:** \_\_\_\_\_

**SIGNATURE:** \_\_\_\_\_

**DATE:** \_\_\_\_\_

**ATTENDEES:** \_\_\_\_\_

\_\_\_\_\_

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