

PROVIDER ALERT

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CCN Prior Authorization Extension Due to COVID-19

In accordance with the Centers for Medicare & Medicaid Services' (CMS) 1135 Waivers, the CalOptima Community Network (CCN) is extending all pre-existing authorizations received during the COVID-19 public health emergency to ensure members continue to have access to the services they need throughout this public health emergency.

What Providers Should Know

- CCN members with current and unused authorizations approved during the COVID-19 public health emergency starting March 1, 2020, and expiring in June 2020, and for each month thereafter, will automatically be extended to December 31, 2020.
- Should the COVID-19 public health emergency continue beyond December 31, 2020, CCN will continue to extend unused authorizations until the COVID-19 public health emergency comes to an end.

Contact CCN Utilization Management at **714-246-8686** should you have any questions.

Additional provider communications, regarding COVID-19 can be found on the CalOptima website at:
<https://www.caloptima.org/en/Features/COVID-19/ProviderCommunication.aspx>

Updated 6/30/20