



PROVIDER UPDATE

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Prepare Your Patients for Flu Season

Although flu epidemics happen every year, the timing, severity and length of the season varies. Please encourage your patients to get a flu shot and explain the benefits of why it is important to get the vaccine.

Who Should Get Vaccinated This Season?

The Centers for Disease Control and Prevention recommends a yearly flu vaccine for everyone 6 months of age and older. It is the first and most important step in protecting against this serious disease. It's especially important for certain people to get vaccinated, including people who are at high risk of developing serious complications like pneumonia if they get sick with the flu. These include:

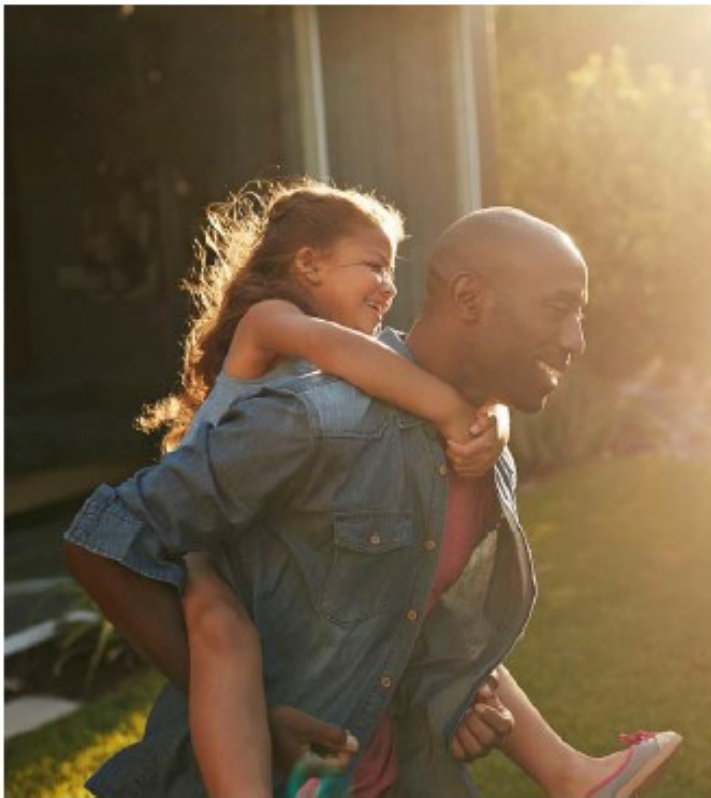
- People who have certain medical conditions like asthma, diabetes and chronic lung disease
- Pregnant women
- People 65 years and older
- People who are morbidly obese

People who live with or care for others who are at high risk of developing serious complications, such as:

- Household contacts and caregivers of people with certain medical conditions like asthma, diabetes and chronic lung disease
- Caregivers for infants less than 6 months old

Thank you for your continued support in providing quality health care services to our members.

Please visit www.caloptima.org/en/ForProviders/Resources/HealthEducation.aspx for additional member health education materials.



Save The Date!

**Mental Health
Live Webinar:
Compassion
Fatigue/Vicarious
Trauma for the
Provider**

October 2-3, 2020
2 half-day Sessions

Confirmed Speakers:

Raul Almazar, MA, RN
Maryam Jernigan-Noesi, PhD

Liselotte Dyrbye, MD, MHPE
Alex Pieterse, PhD

Why should you attend?

- Describe at least 2 factors that can lead to compassion fatigue/vicarious trauma in health care providers and other professionals working with children.
- Incorporate at least 2 strategies into your daily routine to decrease risk of burnout.
- Consider at least 2 ways in which racism can affect the physical or mental health of providers and children

Target Audience: Physicians, Mental health providers, School nurses and School counselors.

Registration: Visit www.choc.org/mhtrauma to register.

Please see website for CE credit(s) information.

Questions? 800.329.2900 or choccme@choc.org



CalOptima Community Network 2020 Pay for Value Manual Update

During August and September, CalOptima will temporarily pause the monthly CalOptima Community Network (CCN) Pay for Value (P4V) Report Cards and Member Detail files for Monitoring Year (MY) 2020 P4V measures progress. This action is due to the need to quickly build out the Prop 56 Value Based Payments (VBP) measures and pay our participating CCN providers,

Once reports resume in October, the P4V progress reports will be fully updated to reflect data withheld in August and September. By resuming the P4V specific reports by the start of quarter 4, providers have full line of sight to their progress providing opportunities to close gaps before the end of this calendar year.

The P4V team posted the MY 2020-21 Pay for Value Program Manual on the provider portal in August, which includes all the Department of Health Care Services (DHCS) P4V performance measures for MY 2020, the new Health Network Quality Rating (HNQR), and the revised payment methodology.

APL 20-003: Annual Network Certification

On February 27, 2020, the Department of Health Care Services (DHCS) issued **All Plan Letter (APL) 20-003 Network Certification Requirements**. According to DHCS, all managed care plans are required to file Annual Network Certifications to ensure each of their delegated health networks meets specific requirements in the following areas:

- Maintaining the required number and mix of primary and specialty providers
- Meeting all time and distance standards for providers throughout their service area
- Complying with service availability, physical accessibility, out-of-network access, timely access, continuity of care, and 24/7 language assistance requirements

CalOptima began this major 18-month effort earlier this year, to conduct analysis, identify barriers and opportunities for health networks, while examining alternative strategies for addressing potential deficiencies. This may include defined service areas for health networks that do not meet time and distance standards.

CalOptima recently received DHCS approval to implement a plan promoting new requirements for Annual Network Certification. The certifications must be submitted to DHCS by March 2021 and implemented by July 1, 2021. CalOptima continues efforts to ensure that all health networks, including CalOptima's direct Community Network, meet state standards.

Changes to CalOptima Link Provider Portal

CalOptima is required to protect the privacy and security of our member's protected health information. Therefore, we have implemented the following changes to the CalOptima Link Provider Portal:

- CalOptima Link no longer displays the member's street address, telephone number or clinical summaries.
- Claims inquiries are now a stand-alone function of the Provider Portal, which requires a new registration to access.
- **To register for the stand-alone claims function, click on the "Register for CalOptima Link" arrow at: <https://www.caloptima.org/en/ForProviders/ClaimsAndEligibility/AboutCalOptimaLink.aspx>.**
- **Create a new log in, using your same NPI and TIN**

Should you need additional assistance or to check claim status, please call CalOptima's Claims department at **714-246-8885**.

Access to Medically Necessary Health Services During an Emergency (Medi-Cal)

The Department of Health Care Services (DHCS) reminds managed care plans (MCPs) like CalOptima, that in light of recent wildfires and in accordance with Health and Safety Code (HSC) section 1368.7, MCPs must provide a member who has been displaced by a state of emergency, as declared by the Governor pursuant to Section 8625 of the Government Code, access to medically necessary health care services.

This includes allowing members to access an appropriate out-of-network provider if an in-network provider is unavailable due to the state of emergency or if the member is out of the area due to displacement. MCPs should also act proactively to ensure member access to needed prescription medications.

This may include:

- Approving Out-of-Network (OON) overrides for members who may be temporarily outside the plan's service area.
- Setting refill-too-soon (RTS) edits for maintenance medications to 75 percent or less to authorize early refills when 75 percent of prior prescription has been used. This policy change does not apply to certain medications with quantity/frequency limitations as required by federal and/or state law.
- Covering maintenance medications (both generic and brands) at a minimum 90 day supply. Medi-Cal allows up to a 100-day supply per dispensing of a covered drug. Note that Medi-Cal quantity per dispensing utilization control limitations on certain opioid containing medications still apply.
- Covering or waiving any prescription delivery costs so that members may receive free prescription delivery.
- Ensuring 24/7/365 call center support is available for pharmacies, providers, and members who need support.

Additional provider communications, regarding COVID-19 can be found on the CalOptima website at: www.caloptima.org/en/Features/COVID-19/ProviderCommunication.aspx.



RECOMMENDATIONS DURING COVID-19



MENTAL HEALTH AND SELF-CARE (PART 1)

The likely adverse effects of the pandemic on people with mental illness, and on population mental health in general, might be exacerbated by fear, self-isolation, and physical distancing.

[Gunnell et al.](#), The Lancet



A REMINDER OF RESOURCES FOR MCPs (FOR PROVIDERS AND MEMBERS)

The Impact on Health Care Workers and Families during COVID-19



"Lorna (a physician) called me from her home in Manhattan to tell me she could not get out of her chair. She was nearly catatonic. And when she became so overworked and despondent, she was unable to move. She experienced a [mental health crisis](#) for the first time during the pandemic; she was afraid to get help."

Mental Health Resources

 <p>Health Care Personnel</p>	<ul style="list-style-type: none"> Know the signs of compassion fatigue, and burn-out along with the psychological impact of COVID-19 including depression, panic attacks and suicide. Ask Suicide Screening Questions from NIH. Coordinate and provide access to sources of support and resources for health care workers. Refer to pro-bono online therapy sessions, COVID-19 Counseling CA for frontline workers. Form or participate in peer support groups and share tips on how to cope with stress (e.g., HEAL: Heal Evolve Align Love) Know how to treat anxiety and stress in front-line workers. Learn helpful tips from conducting a diagnostic intake evaluation guidance from the American Psychological Association.
 <p>Families and Children</p>	<ul style="list-style-type: none"> Apply the Regulate-Relate-Reason approach that can be used by practitioners when working with vulnerable families (i.e., activities to support a child's physical and emotional regulation). Provide resources and activity tips for families on coping and managing COVID-19 challenges (i.e., helping teens; preparing your family for other disasters; grief and loss amid COVID-19, coping with an incarcerated family member). Finding the right words to talk to teens and supporting home-bound children during the pandemic.



RECOMMENDATIONS DURING COVID-19



MENTAL HEALTH AND SELF-CARE (PART 2)

The likely adverse effects of the pandemic on people with mental illness, and on population mental health in general, might be exacerbated by fear, self-isolation, and physical distancing.

[Gunnell et al.](#), The Lancet

A REMINDER OF RESOURCES FOR MCPs (FOR PROVIDERS AND MEMBERS)



Mental Health for At Risk Groups



"We must think about ways to prevent mental health from deteriorating while also coming up with innovative ways to target at risk groups, particularly health care workers."

[Dr. Jessica Gold](#)

Mental Health Resources

 <p>Older Population and Pregnant Women</p>	<ul style="list-style-type: none"> Explore and share online support materials, coping tips and resources for at risk groups such as seniors, women and veterans during outreach. Share tips with caregivers, families and the community on how to help seniors during social isolation due to COVID-19 (i.e., Meals on Wheels CA, "Comfort" robots) Incorporate information on how to cope and manage pregnancy, postpartum support and referrals to postpartum mental health providers as appropriate, during prenatal and postpartum visits.
 <p>Culturally Specific Populations</p>	<ul style="list-style-type: none"> Outreach to community partners servicing culturally specific populations on mental health resources such as community education and low cost individual and group counseling sessions (i.e., Humanidad Therapy and Education Services for Latinx and other groups). Refer Asian Pacific immigrants and refugees to population-specific mental health services support in California (CA). Find more behavioral health resources in CA. Inform members of the California Hotline Resources as well as share local resources as part of member education or add within the member information portal.

To view the above recommendations online and to access information links, visit https://www.caloptima.org/~media/Files/CalOptimaOrg/508/COVID19/2020-09_MentalHealthQIPostcard_508.ashx.

APL 19-010: Requirements for Coverage of EPSDT Services for Medi-Cal Members Under the Age of 21

On August 14, 2019, The Department of Health Care Services (DHCS) issued **All Plan Letter (APL) 19-010 Requirements for Coverage of Early and Periodic Screening, Diagnostic and Treatment (EPSDT) Services for Medi-Cal Members Under the Age of 21**. This APL clarifies the responsibilities of Medi-Cal managed care health plans (MCPs) to provide EPSDT services to eligible members under the age of 21.

This APL supersedes APL 18-007 and 07-008 and applies to all members under the age of 21 enrolled in MCPs. This guidance is intended to reinforce existing state and federal laws and regulations regarding the provision of Medi-Cal services, including EPSDT, and does not represent any change in policy.

EPSDT services include medically necessary Behavioral Health Treatment (BHT) for Medi-Cal eligible individuals. This includes Applied Behavior Analysis (ABA). Services Provided under EPSDT supplemental services include, but are not limited to:

Acupuncture	Audiology	BHT services	Chiropractic
Cochlear implants	Case management services	Hearing aid batteries	In-home private duty nursing
Medical nutrition services	Occupational therapy	Pediatric day health care	Speech therapy

You may view APL 19-010 in its entirety by visiting www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2019/APL19-010.pdf, or view updates to EPSDT services in the CalOptima Provider Manual by visiting <https://www.caloptima.org/~media/Files/CalOptimaOrg/508/Providers/ManualsPoliciesResources/ProviderManual/2020-07 ProviderManual 508.ashx>.

APL 20-004 Emergency Guidance for Medi-Cal Managed Care Health Plans in Response to Covid-19 (Revised)

On August 18, 2020, the Department of Health Care Services (DHCS) issued All Plan Letter (APL) 20-004: **Emergency Guidance for Medi-Cal Managed Care Health Plans in Response to Covid-19 (Revised)**.

The purpose of this All Plan Letter (APL) is to provide information to Medi-Cal managed care health plans (MCPs), like CalOptima, on temporary changes to federal requirements as a result of the ongoing global COVID-19 pandemic. As the Department of Health Care Services (DHCS) continues to respond to concerns and changing circumstances resulting from the pandemic, DHCS will provide updated guidance to MCPs.

Noteworthy changes to APL 20-004 include, but are not limited to:

- Added recently distributed guidance regarding COVID-19 testing, suicide prevention practices for providers and long-term care reimbursement
- Referred to Medicare fee schedule rates for reimbursement of COVID-19 testing and removed specific rates referenced in the APL
- Clarified that MCPs should (rather than must) implement the proactive steps to ensure access to necessary prescription medications
- Clarified the significance of a couple of MCP Hold status codes (59-61)
- Clarified links and resources

You can review these revisions and APL 20-004 in its entirety by visiting <https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2020/APL20-004-Revised.pdf>.

Health Education: Trainings and Meetings

Title	Description	Date and Time
Smoking Cessation for Pregnancy and Beyond	Learn about smoking cessation from experts in an informative, engaging and novel interactive format	10/1/2020 Available anytime
Smoking Cessation Leadership Center	Webinars, publications, toolkits, fact sheets and guides for providers	10/1/2020 Available anytime
Managed Health Care in California Archived Webinars	Multiple 90-minute webinars	10/1/2020 Available anytime
Available CME/CEU Recorded Webinars	Available recorded webinars with available CE/CME units from the Smoking Cessation Leadership Center	10/1/2020 Available anytime
Increasing Adolescent Immunization Coverage	Webinar intended for health professionals engaged in care of patients needing vaccinations	10/5/2020 Available anytime
"We Can" Program 90-Minute Online Training	Four Sessions: We Can! Energize Our Families: Parent Program	10/5/2020 Available anytime
Media-Smart Youth: Eat, Think and Be Active	Free 1-hour webinar for those interested in implementing youth programs	10/5/2020 Available anytime
Training Offered by Different Organizations	Various training opportunities offered by different organizations. Check specific trainings for dates and times	10/6/2020 Available anytime
Tobacco Dependence Treatment and Behavioral Health	Provides mental health and substance use disorder professionals the knowledge to assess and treat tobacco dependence in smokers with co-occurring psychiatric and/or addictive disorders	10/7/2020 Available anytime
Screening, Brief Intervention, and Referral to Treatment (SBIRT) Training	Virtual SBIRT learning webinar	10/7/2020 12–1 p.m.
How to Talk With Patients About Smoking Cessation and Anxiety	Free recorded webinar with 1.0 CE credit	10/24/2020 Available anytime
How to Talk With Patients About Smoking Cessation and Anxiety	Free recorded webinar with 1.0 CE credit	10/28/2020 Available anytime
The Resources for Integrated Care – Webinar Recordings	The Resources for Integrated Care website features recordings of webinars and additional resources and tools for providers and health plans	10/30/2020 12–1 p.m.

HEDIS Measure Year 2020 Provider Medical Record Review Trainings Available

The CalOptima Healthcare Effectiveness Data and Information Set (HEDIS) team will host two virtual medical record review trainings. These trainings are specifically designed for providers and their staff, covering hybrid measure specifications and reviewing the type of documentation necessary to meet compliance for each of the measures.

Providers and their staff are encouraged to participate in one of the following trainings:

- **October 27, 2020 12:30 – 2:00 p.m. (PST)**
- **November 4, 2020 12:30 – 2:00 p.m. (PST)**

To register, contact the CalOptima HEDIS team at HEDISmailbox@caloptima.org.

For more information or to answer questions, call Irma Munoz in the CalOptima Quality Analytics department at **714-347-5162**.

Policies and Procedures Monthly Update

The following is a list outlining changes made to CalOptima policies and procedures during **August 2020**. The full description of the policies below are finalized and available on CalOptima's website at www.caloptima.org.

Policy Number	Policy Title, Description and Revisions	Policy Last Review and/ or Last Revision Date
CalOptima Administrative		
AA.1219a	Member Advisory Committee	08/06/20
AA.1250Δ	Disability Awareness and Sensitivity, and Cultural Competency Staff Training	06/04/20
AA.1271	Whole Child Model Family Advisory Committee	08/06/20
CMC.1007	OneCare Connect Member Advisory Committee (OCC MAC)	08/06/20
GA.8033	License and Certification Tracking	08/01/20
IS.1000	EPHI Security Program	08/01/20
IS.1001	Glossary of Terms	08/01/20
IS.1201	EPHI Technical Safeguards – Access Controls	08/01/20
IS.1203	CalOptima Wireless Acceptable Use	08/01/20
IS.1204	Wireless Networks	08/01/20
IS.1302	Contingency and Data Backup Plan	08/01/20
IS.1303	Audit, Review, Testing, and Change Management	08/01/20
IS.1304	IronPort Bypass	08/01/20
IS.1305	Information Classification and Handling	08/01/20
IS.1306	Shared Drives Authorization and Classification	08/01/20
Medi-Cal		
DD.2005	Member Informing Materials Requirements	05/01/20
DD.2006b	CalOptima Community Network Member Primary Care Provider Selection /Assignment	08/01/20
FF.1005a	Special Payments – Bone Marrow Transplant and Solid Organ Transplant	08/01/20
FF.1005c	Special Payments- High Cost Exclusion Items	08/01/20
FF.2004	Financial Responsibility for Newborn Coverage	08/01/20
GG.1308	Monitoring Health Network Compliance via Case Management Reports	08/01/20
GG.1318	Coordination of Care for Hemophilia Members	08/01/20
GG.1409	Drug Formulary Development and Management	08/06/20
GG.1410	Appeal Process for Pharmacy Authorization	08/06/20
GG.1600	Access and Availability Standards	05/01/20
OneCare Connect		
CMC.1003	CalOptima OneCare Connect Staff Education and Training	06/04/20
CMC.3001	Payment Arrangements to Health Networks - Capitation Payments	06/04/20
CMC.5007	Health Network Encounter Data Performance Standards	06/01/20
CMC.6033	Behavioral Health Services for OneCare Connect Members	05/01/20
CMC.6041	Individual Care Plan (ICP): Monitoring and Timeliness	05/01/20

Policies and Procedures Monthly Update (cont.)

Policy Number	Policy Title, Description and Revisions	Policy Last Review and/or Last Revision Date
Multiple Programs		
AA.1219b Δ	Provider Advisory Committee	08/06/20
EE.1141 Δ	CalOptima Provider Contracts	05/01/20
GG.1111	Vision Services	08/01/20
GG.1122	Follow-Up for Emergency Department Care	08/01/20
GG.1125	Cancer Clinical Trials	08/01/20
GG.1320	Elder or Dependent Adult Abuse Reporting	08/01/20
GG.1406 Δ	Pharmacy Network: Credentialing and Access	08/06/20
GG.1408	Pharmacy Audits and Reviews	08/01/20
GG.1505	Transportation: Emergency, Non-Emergency, and Non-Medical	05/01/20
GG.1531	Criteria and Authorization Process for Wheelchair Rental, Purchase, and Repair	08/01/20
GG.1539	Authorization for Out-of-Network and Out-of-Area Services	05/01/20
MA.6106	Medication Therapy Management	08/06/20
OneCare		
MA.1004	Low Income Cost-Sharing Subsidy Based on Best Available Evidence	08/01/20
MA.3105	Medicare Secondary Payer	08/01/20
OneCare Connect		
CMC.3103	Claims Coordination of Benefits	08/01/20
CMC.3105	Medicare Secondary Payer	08/01/20

Provider Code Updates

Based on the Medi-Cal bulletins and Newsflashes, CalOptima has updated the procedure codes for the subjects listed below:

- CCS Service Code Groupings Update for COVID-19 Services
- Update to Abortion Services Due To COVID-19
- 2020 HCPCS Quarterly Update
- Updates to Eligibility Requirements for BCCTP Applicants
- Provisional Postpartum Care Extension
- Telephone Service Center Release of Provider Identification Number Guidelines
- CPT Code 90863 is Not Reimbursable
- Evaluation and Management (E&M) CPT Codes Policy Clarification
- Important News about Women's Health Services
- Redirect to New Medi-Cal Rx Website and Medi-Cal Rx Subscription Services

For detailed information regarding these changes, please refer to the August 2020 General Medicine bulletin 554, <https://files.medi-cal.ca.gov/pubsdoco/bulletins/artfull/gm202008.aspx>, and Newsflashes, https://files.medi-cal.ca.gov/pubsdoco/newsroom/newsroom_30612.aspx, https://files.medi-cal.ca.gov/pubsdoco/newsroom/newsroom_30612_01.aspx, https://files.medi-cal.ca.gov/pubsdoco/newsroom/newsroom_30339_77.aspx, https://files.medi-cal.ca.gov/pubsdoco/newsroom/newsroom_30593.aspx.

For CalOptima's prior authorization required list, please refer to the CalOptima website: www.caloptima.org/.

Medi-Cal Updated COVID-19 Codes

The following update details both old and new COVID-19 Healthcare Common Procedural Coding System (HCPCS), Current Procedural Terminology (CPT) and International Classification of Diseases, Tenth Revision (ICD-10) procedural classification system (PCS) codes. It provides code descriptions, effective dates, and Post Adjudicated Claims & Encounters System (PACES) deployment dates. The Department of Health Care Services (DHCS) has requested that managed care plans like CalOptima, utilize this information appropriately for encounters including COVID-19 services.

Code Set	Code	Description	Effective Date	Code List Version	Deployment Date
HCPCS	U0001	CDC 2019 novel coronavirus (2019-ncov) real-time rt-pcr diagnostic panel	2/4/2020	9.2.7	3/20/2020
HCPCS	U0002	2019-ncov coronavirus, sars-cov-2/2019-ncov (covid-19), any technique, multiple types or subtypes (includes all targets), non-CDC	2/4/2020	9.2.7	3/20/2020
HCPCS	U0003	Infectious agent detection by nucleic acid (DNA or RNA); severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (Coronavirus disease [COVID-19]), amplified probe technique, making use of high throughput technologies as described by CMS-2020-01-R.	4/14/2020	9.2.9	with 9.2.10 on 7/17/2020
HCPCS	U0004	2019-nCoV Coronavirus, SARS-CoV- 2/2019-nCoV (COVID-19), any technique, multiple types or subtypes (includes all targets), non-CDC, making use of high throughput technologies as described by CMS-2020-01-R.	4/14/2020	9.2.9	with 9.2.10 on 7/17/2020
HCPCS	C9803	Hospital outpatient clinic visit specimen collection for severe acute respiratory syndrome coronavirus 2 (sars-cov-2) (coronavirus disease [covid-19]), any specimen source	3/1/2020	9.2.9	with 9.2.10 on 7/17/2020
HCPCS	G2023	Specimen collection for severe acute respiratory syndrome coronavirus 2 (sars-cov-2) (coronavirus disease [covid-19]), any specimen source	3/1/2020	9.2.8	5/15/2020
HCPCS	G2024	Specimen collection for severe acute respiratory syndrome coronavirus 2 (sars-cov-2) (coronavirus disease [covid-19]) from an individual in a SNF or by a laboratory on behalf of a HHA, any specimen source	3/1/2020	9.2.8	5/15/2020
HCPCS [modifier]	CS	Cost-sharing for specified COVID-19 testing-related services that result in an order for or administration of a COVID-19 test	4/1/2020	9.2.8	5/15/2020
CPT®	0202U	Infectious disease (bacterial or viral respiratory tract infection), pathogen-specific nucleic acid (DNA or RNA), 22 targets including severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2), qualitative RT-PCR, nasopharyngeal swab, each pathogen reported as detected or not detected.	5/20/2020	9.2.10	7/17/2020
CPT®	0223U	Infectious disease (bacterial or viral respiratory tract infection), pathogen-specific nucleic acid (DNA or RNA), 22 targets including severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2), qualitative RT-PCR, nasopharyngeal swab, each pathogen reported as detected or not detected	6/25/2020	9.2.11	8/6/2020
CPT®	0224U	Antibody, severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (Coronavirus disease [COVID-19]), includes titer(s), when performed	6/25/2020	9.2.11	8/6/2020

Medi-Cal Updated COVID-19 Codes (cont.)

Code Set	Code	Description	Effective Date	Code List Version	Deployment Date
CPT®	87635	Infectious agent detection by nucleic acid (DNA or RNA); severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (Coronavirus disease [COVID-19]), amplified probe technique	3/13/2020	9.2.7	3/20/2020
CPT®	86328	Immunoassay for infectious agent antibody(ies), qualitative or semiquantitative, single step method (eg, reagent strip); severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (Coronavirus disease [COVID-19])	4/10/2020	9.2.8	5/15/2020
CPT®	86769	Antibody; severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (Coronavirus disease [COVID-19])	4/10/2020	9.2.8	5/15/2020
CPT®	87426	Infectious agent antigen detection by immunoassay technique, (eg, enzyme immunoassay [EIA], enzyme-linked immunosorbent assay [ELISA], immunochemiluminometric assay [IMCA]) qualitative or semiquantitative, multiple- step method; severe acute respiratory syndrome coronavirus (eg, SARS-CoV, SARS-CoV2 [COVID-19])	6/25/2020	9.2.11	8/6/2020
ICD-10 CM	U07.1	COVID-19 [virus, identified]	4/1/2020	9.2.8	5/15/2020
ICD-10 PCS	XW013 F5	Introduction of Other New Technology Therapeutic Substance into Subcutaneous Tissue, Percutaneous Approach, New Technology Group 5	8/1/2020	9.2.12	9/19/2020
ICD-10 PCS	XW033 E5	Introduction of Remdesivir Anti-infective into Peripheral Vein, Percutaneous Approach, New Technology Group 5	8/1/2020	9.2.12	9/19/2020
ICD-10 PCS	XW033 F5	Introduction of Other New Technology Therapeutic Substance into Peripheral Vein, Percutaneous Approach, New Technology Group 5	8/1/2020	9.2.12	9/19/2020
ICD-10 PCS	XW033 G5	Introduction of Sarilumab into Peripheral Vein, Percutaneous Approach, New Technology Group 5	8/1/2020	9.2.12	9/19/2020
ICD-10 PCS	XW033 H5	Introduction of Tocilizumab into Peripheral Vein, Percutaneous Approach, New Technology Group 5	8/1/2020	9.2.12	9/19/2020
ICD-10 PCS	XW043 E5	Introduction of Remdesivir Anti-infective into Central Vein, Percutaneous Approach, New Technology Group 5	8/1/2020	9.2.12	9/19/2020
ICD-10 PCS	XW043 F5	Introduction of Other New Technology Therapeutic Substance into Central Vein, Percutaneous Approach, New Technology Group 5	8/1/2020	9.2.12	9/19/2020
ICD-10 PCS	XW043 G5	Introduction of Sarilumab into Central Vein, Percutaneous Approach, New Technology Group 5	8/1/2020	9.2.12	9/19/2020
ICD-10 PCS	XW043 H5	Introduction of Tocilizumab into Central Vein, Percutaneous Approach, New Technology Group 5	8/1/2020	9.2.12	9/19/2020
ICD-10 PCS	XW0D XF5	Introduction of Other New Technology Therapeutic Substance into Mouth and Pharynx, External Approach, New Technology Group 5	8/1/2020	9.2.12	9/19/2020
ICD-10 PCS	XW133 25	Transfusion of Convalescent Plasma (Nonautologous) into Peripheral Vein, Percutaneous Approach, New Technology Group 5	8/1/2020	9.2.12	9/19/2020
ICD-10 PCS	XW143 25	Transfusion of Convalescent Plasma (Nonautologous) into Central Vein, Percutaneous Approach, New Technology Group 5	8/1/2020	9.2.12	9/19/2020

Important Meetings

Unless otherwise specified, all meetings are held virtually at this time due to COVID-19. To select which virtual meeting you would like to attend, visit the CalOptima website at: <https://www.caloptima.org/en/About/BoardAndCommitteeMeetings.aspx>

Meetings	Date and Time
CalOptima Board of Directors	October 1, 2 p.m.
CalOptima Provider Advisory Committee	October 8, 8 a.m. (Joint meeting)
CalOptima Board of Directors' Quality Assurance Committee	September 16, 3 p.m.
CalOptima Board of Directors' Finance Audit Committee	September 17, 2 p.m.
CalOptima Member Advisory Committee	October 8, 8 a.m. (Joint meeting)
CalOptima Investment Advisory Committee	October 19, 3 p.m.
CalOptima Whole-Child Model Family Advisory Committee	October 8, 8 a.m. (Joint meeting)
CalOptima OneCare Connect Member Advisory Committee	October 8, 8 a.m. (Joint meeting)

Visit the CalOptima Website

Visit the CalOptima website at www.caloptima.org to view the Provider Manuals, Policies and Guides section for information regarding:

- Member Rights and Responsibilities
- QI Program and Goals
- Privacy and Confidentiality
- Pharmaceutical Management Procedures
- Cultural and Linguistic Services
- Changes to the Approved Drug List (Formulary)
- Clinical Practice Guidelines
- Complex Case Management
- Disease Management Services
- Utilization Management

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