



CalOptima Health
A Public Agency
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caloptima.org

January 8, 2024

Dear Partner Provider:

Thank you for participating in OneCare, CalOptima Health's Medicare Advantage Dual-Eligible Special Needs Plan. To strengthen our collaboration with you, we wanted to take a moment to introduce ourselves and highlight what OneCare has to offer you and your patients.

Among the dozens of Medicare plans in Orange County, OneCare is currently the only Medicare Advantage Special Needs Plan open to all beneficiaries that can seamlessly coordinate Medicare and Medi-Cal benefits in one plan for your dual-eligible patients, also known as "Medi-Medi" members. OneCare covers and manages the Medi-Cal benefits that Medi-Medi members are entitled to, such as:

- Incontinence supplies and durable medical equipment (DME)
- Community-Based Adult Services (CBAS)/Adult Day Health Care
- Medically tailored meals
- Home modifications for accessibility and safety
- Routine and comprehensive dental services
- Transportation to medical appointments and non-emergency medical transportation
- Long-Term Services and Supports
- Acupuncture

When Medi-Medi beneficiaries enroll in Medicare Advantage plans responsible for Medicare benefits only, the beneficiaries and their families must figure out how to use separate ID cards and navigate distinct benefit structures to access covered services. However, Medi-Medi members who enroll in OneCare receive guidance from Personal Care Coordinators who assist them in accessing **all** covered services — from both Medicare and Medi-Cal. These coordinators also help members develop care plans that meet their individual needs.

For 2024, OneCare will continue to cover all standard Medicare inpatient, outpatient and prescription drug benefits just like any other Medicare Advantage plan in Orange County. In addition, OneCare will offer supplemental benefits, which are services not covered by Medicare. This includes:

- \$0 copays for all generic and brand name Part D drugs
- \$100 quarterly allowance for Over-the-Counter health care items
- A fitness and gym benefit
- Transportation to and from the gym
- 90 hours of in-home support, such as companion care
- \$250 for eyeglasses or contact lenses
- \$2,500 for hearing aids, including Medi-Cal coverage

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OneCare simplifies health care for you and your patients. Streamline your patients' experience and improve their health by leveraging OneCare's combined Medicare and Medi-Cal coverage.

If you want to learn more, call our OneCare Provider Relations team at 1-714-246-8600. If your patients have questions or want to enroll in OneCare, they can call 1-877-412-2734. We have also provided our email addresses below if you would like to send a message to us directly. We welcome the opportunity to work more closely with you.

Thank you for your partnership in caring for CalOptima Health members.

Sincerely,

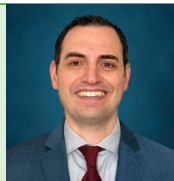


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About OneCare's Leadership Team



Steven Arabo, M.D., is a Medical Director for CalOptima Health OneCare (HMO D-SNP), a Medicare Medi-Cal Plan. He is a board-certified internal medicine physician with 15 years of experience in clinical leadership positions and expertise in utilization management and quality management. Most recently, he was a medical director for a Medi-Cal plan in San Diego, working on skilled nursing facility relationships and provider network expansion. Prior to that, he served as a physician executive for a Southern California-based Medicare Advantage plan. Dr. Arabo began his medical career as a hospitalist.



Javier Sanchez is Executive Director, Medicare Programs, for CalOptima Health. He brings more than 25 years of experience in managed health care, including overseeing Medi-Cal, Medicare Advantage and Medicare Advantage Special Needs Plans. Prior to rejoining CalOptima Health, Sanchez held executive roles at Innovative Integrated Health Community Plans, Kaiser Foundation Health Plan and CHOC Health Alliance. Also, during his previous tenure at CalOptima Health, he provided leadership in working with CalOptima Health's contracted health networks and launched the direct network known as CalOptima Health Community Network.